

Cologne, 10 August 2020

The ASSP II-Z project team is very pleased to announce the:

## **Quality Management Systems and Auditing Webinar**

- **Background**

EASA signed a delegation agreement with the EU Delegation to Zambia and COMESA in August 2017 to manage an EU Project to support the Aviation Sector for Zambia (Aviation Sector Support Programme II for Zambia –ASSP II-Z) The project will end by September 2021.

Its overall objective is to develop a reliable and effective aviation sector capable of contributing to the economic growth in Zambia. The specific purpose is to support the Civil Aviation Authority of Zambia and other stakeholders to improve their compliance with international aviation standards, especially in terms of both air safety and security certification and oversight.

To achieve this objective, targeted capacity enhancement initiatives and strengthening of the institutional and regulatory framework, implementation of international civil aviation standards shall be implemented. Additionally, where appropriate, the promotion and harmonisation with EU standards and best practices will contribute to secure reliable and sustainable results. The project is, therefore, an ideal opportunity to strengthen the regulator to carry out the mandated functions for which it is responsible in a sustainable manner to meet the State international signatory obligations under the Chicago Convention on Civil Aviation.

Further information about the ASSP II project can be found in <https://eu-assp-z.org>

- **Objective of Activity**

The purpose of this activity is to enhance the knowledge of the Zambian Aviation Sector in the area of Human Factors based on ICAO SARPS, local Regulations and CAA/Industry procedures and to provide practical examples to be used in their actual work environment. The EU-EASA standards will be taken as an important reference. The best practices developed by industry and authorities will also need to be presented. Other sources can also be used as required. The work to be done should reflect the latest and upcoming developments of the international standards and local Regulations. The expert will take into account the local procedures, manuals, of the different domains to set up further objectives to the delegates to draft their processes by applying the latest HF principles.

- **Content**

Please check the last version of the agenda for details.

- **Timeframe**

Initially planned to take place from 10:00 to 13:00h.

Please check the last version of the agenda for details and dates.

- **Target Group**

Relevant representatives for the industry and service providers, ZCAA and MoT with the responsibility to implement the SMS and QMS following the ZCARS and international best practices.

- **Registration/Requirements**

Please request your attendance by sending an email to [gabriella.garaffa@easa.europa.eu](mailto:gabriella.garaffa@easa.europa.eu) before the **21 August 2020**, indicating your full name, function and organisation.

Initially, the attendance is limited to 25 delegates (up to max 30).



The delegates will use their own laptops to connect to the session. A high-speed internet network is highly recommended. The trainer will send a meeting invitation to the registered delegates.

The delegates can find the slides for self-study and all other related documents before the sessions in the project website. <https://www.eu-assp-z.org/>

- **Venue**

e-platform, the delegates will receive an e-mail invitation before the meeting

- **After the activity**

A feedback questionnaire will be delivered amongst the participants.

A certificate of attendance will be delivered to those participants attending all the sessions and after filling in the feedback questionnaire. (Please send it back filled in to [gabriella.garaffa@easa.europa.eu](mailto:gabriella.garaffa@easa.europa.eu)).

**Your contact points for this activity are:**

<p><b>Logistics:</b> <b>Ms. Gabriella Garaffa</b>, EU ASSP II Project Assistant, <a href="mailto:gabriella.garaffa@easa.europa.eu">gabriella.garaffa@easa.europa.eu</a></p>
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The project team wishes all experts participating a fruitful workshop.